



Managed Waste Solutions Limited

Coronavirus Business Continuity Statement

Our priority is to ensure that all our customers receive a high-quality service with minimal disruption and to take practical measures to keep our employees, customers and suppliers safe. We are closely monitoring the impact of Covid-19 on our business operations and supply chains. We continue to monitor the advice issued by the UK Government and the current recommendations from the World Health Organisation.

Currently the impact on our day to day operations is minimal, we continue to operate business as usual and are in regular contact with our supply chain to ensure their own Business Continuity Plans are in place. Some of the precautions that are being implemented with immediate effect by both ourselves and our supply chain are as follows:

- Employees have been provided with information in relation to hygiene and the importance of regular and thorough hand washing, also the use of hand sanitisers.
- Hand sanitisers have been, or are in the process of being distributed throughout the business. Government advice has been circulated to all employees regarding the precautions to take should any member of staff develop symptoms of Covid-19.
- Employees will be able to work from home where necessary and appropriate.
- All non-essential travel and meetings will be postponed or carried out remotely.
- Drivers will no longer obtain signatures via PDA to reduce contact between persons.
- Scheduled collections will continue as normal, should the need arise to amend schedules, then customers will be informed promptly via email or phone.
- Drivers working hours are being closely monitored to ensure that there are sufficient qualified staff to carry out collections, with agency drivers being utilised to fill any gaps.

This rapidly evolving situation is being closely monitored by the Board of Directors to ensure that the appropriate advice and protocols recommended by the UK Government are implemented.

As the impact of Covid-19 becomes more severe, we shall be reviewing our Business Continuity Plans accordingly to reflect the business needs of our customers. Our own IT and telephone systems are cloud based so can be accessed remotely, ensuring that our customers will always be able to contact us by telephone and email.

Please do not hesitate to contact our team should you have any questions regarding the above, or require further information.

Support Services:

Email: support@managedwastesolutions.com

Office Hours (8.30am - 5pm Monday to Friday) Tel: 01788 547444

Out of Hours Tel: 07929 338220

This statement will be available on our website and will be updated on an ongoing basis.

Thank you for your help and co-operation at this time.